

Telecom Tax and Fee Recovery

Contract Compliance

It is common to think that once your contract has been executed, your job is done. Not so. Telecom billing is notoriously inaccurate, and, not surprisingly, most billing errors favor the carrier. In addition, it is not unusual to find that other hotly-contested clauses - such as limitations on taxes, billing guarantees, and rate review opportunities - are never invoked, unless and until the customer insists.

LB3 has successfully assisted customers in ensuring that the contract rights they have negotiated are being protected throughout the life of the contract. Whether you have recently implemented a new contract or service or are looking for a mid-term assessment, LB3 can help ensure that you are maximizing the benefits of your contract.

State and Local Tax and Fee Refunds and Abatement

In conjunction with third-party billing analysts (serving as independent consultants), LB3 reviews wireless and wireline carrier contracts and invoices to identify mistakes in carrier surcharge and regulatory fee collection practices, and customer-friendly anomalies in state and local tax law. After identifying these opportunities, LB3 pursues the appropriate refunds and works with carriers to suppress these fees and taxes on a going forward basis. LB3's experience in analyzing taxes collected by telecom carriers and assisting clients with refund claims has generated millions of dollars in savings and refunds for clients.

Telephone Excise Tax Refund Claims

LB3, by prevailing in refund lawsuits in four Circuit Courts of Appeals and the Court of Claims, is the law firm that convinced the IRS to finally stop misapplying the federal excise tax on long-distance service. Not only did the IRS stop applying the tax beginning on August 1, 2006, the Service paid millions of dollars in refunds and interest to LB3's enterprise clients. Following up on its work on behalf of enterprise customers, LB3 recovered millions of dollars in telephone excise tax refunds on behalf of distributors of prepaid telephone cards.